

TO: District Customer

SUBJECT: Water Service Leak

The District has confirmed a leak on your property between the main outside shut-off valve and your house. The maintenance of this portion of the water service is the responsibility of the property owner as per Water District Regulations (please see reverse side). It is imperative that this leak is fixed within the time outlined in our regulations in order for the District to comply with strict water withdrawal permit requirements mandated by the state concerning water loss.

The repair should be accomplished by a Licensed Installer (Listed below are some local contractors that have been approved by the District). You MUST contact the District within 10 BUSINESS DAYS of this notice to inform the District of the contractor that will be repairing leak and the scheduled repair date. Failure to comply with contact to the District may result in service interruption. If the repair is not completed by the 20th Business Day of this notice: owner will be assessed a daily fine for estimated water usage until the required work and inspection is completed. Water usage will be based on industry standard of 8,424 gallons per day and billed per schedule of fees. The District will inspect the repair to assure compliance and completeness.

You may choose someone other than an installer that is listed below but the District will not assist you with any problems that may arise with outside contractor during or after the repair.

Please feel free to call us if you have any questions.

Thank you.

Licensed Installers approved by the District:

Robert Harvey, Inc	978-256-8433
Charles Zaher	978-256-7688
Rick Rowsell	978-649-1347
Sanborn Corporation	978-453-1003
J.P. & Sons	978-649-4442
David Smith & Sons, Excavating	978-486-4686